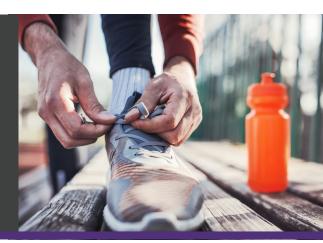Hong Kong   Retail

DRIVING BUSINESS AGILITY IN SUPPLY-CHAIN MANAGEMENT

Becoming more agile with a product-led approach to drive business growth and innovation globally

AT A GLANCE

Challenges

- Implementing agile metrics
- Defining and running pilot projects to demonstrate Product-led / agile capabilities
- Nurturing mindset and cultural change to help client understand new agile roles

Outcomes

- Improved communication
- Team is more knowledgeable
- Project costs managed better

OBJECTIVES

Our client's mission is to be the best sports apparel company in the world.

To achieve that mission, they are creating a product-led/agile organisation to drive business growth and innovation for their tech investments globally.

CHALLENGE

To achieve business agility, the Hong Kong Supply Chain team had to transition from traditional project (waterfall) to product (agile) ways of working. This involved:

- Implementing agile metrics and the OKR framework
- Defining and running pilot projects to demonstrate Product-led/agile capabilities
- Running hands-on learning and coaching sessions covering key agile topics such as Jira, Confluence, Scrum, Kanban etc.
- Helping the client teams understand their new agile roles and responsibilities

OUTCOMES

One
Customized a series of more than 30 bite-sized agile training modules of 1.5 hours each

Two
Trained vendors alongside client teams to ensure proper adoption & understanding of agile process across the board

Three
Self-sustaining teams established within 9-12 months with strong knowledge of agile way of working

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